Search. Observe. Protect.

A new state of find

Is unified workplace search right for your organization?

As teams adjust to the new normal of virtual workplaces and cloud-based tools, increasing the findability of internal content has risen to the top of most IT priority lists. A single personalized search experience across your productivity and collaboration tools could be invaluable for navigating sprawling content across all your teams.

This quick checklist will help you assess whether your organization is ready to benefit from enhanced findability of internal information with a unified workplace search tool.

According to a McKinsey report, employees spend 1.8 hours every day — approximately 9 hours per week — searching for and gathering information.

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Content sources

Do you use more than three of the following applications across your organization?

Box	Google Drive	SharePoint
Confluence	Jira	Slack
Dropbox	OneDrive	Zendesk
GitHub	Salesforce	Homegrown apps
Gmail	ServiceNow	Legacy apps

Do your teams prioritize various content sources differently?

People

Do you or your peers express frustration over the inability to find the content or information needed for a meeting or task?

Are your teams working increasingly virtually, with a mix of in-office and remote employees spread over different time zones who are less able to turn to a colleague and ask a question in person?

Does your organization measure Employee Engagement or Employee Effort score, and is access to the information employees need to be successful a driver of employee satisfaction?

Do different teams use different tools, leading to challenges in sharing information seamlessly?

According to a 2019 study by McAfee, the average enterprise uses 76 distinct file sharing cloud services, and the average employee actively uses 36 cloud services at work.

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Organization

Does your organization have different divisions, country-specific operations, or distributed/virtual teams that need to share information with each other?

Are your teams asking for a central place to find everything they need?

Are there team members who require absolutely accurate information for decision making and satisfying customers?

Are you on a growth trajectory with a high rate of new employee onboarding?

Project resources

Do you have team members who would be willing to participate in an internal beta of a workplace search solution and share their feedback?

Do you have one or two technical resources with part-time availability to help champion, set up, and configure your workplace search solution?

Do you need to observe and measure internal adoption and usage of any new tools?

Do you want your internal search to be up and running in a matter of weeks, not years?

If you answered yes to more than five questions, unified workplace search is likely to bring meaningful improvements in employee satisfaction, decision making, and productivity to your organization.

Learn more about successfully implementing a unified workplace search solution

[See more resources] [Learn best practices]

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